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## Q&A

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**Exam** : **C2010-637**

**Title** : rational-requirements  
management with use  
cases-part2

**Version** : DEMO

1.Given: Consider the following set of initial user requests from a telephone company about a new customer service system: \* The telephone company customer service system shall be able to record and answer questions about telephone installations. \* When a customer requests a new telephone, the service representative shall record the customer's name, address, assigned phone installer, and a projected time of the installation. \* At the end of each day, the technicians shall record their work. \* Start time shall include the year, month, day, hour, and minute. What is the most appropriate classification name for one of the actors in these system requirements?

- A.User
- B.Calendar
- C.Customer
- D.Installer

**Answer:D**

2.What type of relationship exists between use cases and actors?

- A.Arrow association
- B.Extends association
- C.Communicates association
- D.Generalization association

**Answer:C**

3.What does the basic flow of events in a use case describe?

- A.Typical use of the system by its actors
- B.Interactions between the use case and other use cases
- C.Least complicated interactions between the system and the actors
- D.Choices an actor makes while interacting with the system

**Answer:A**

4.Which of the following are properties of a use case? (Select all that apply.)

- A.Name
- B.Design constraints
- C.Special requirements
- D.Supplementary specifications
- E.Flow of events
- F.Preconditions

**Answer:A C E F**

5.What does a use-case diagram show?

- A.Software requirements
- B.Flow of events
- C.User interface screen layouts
- D.What the system is supposed to do

**Answer:D**