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Exam : 71801X

Title : Avaya Messaging Support Certified Exam

Version : DEMO

1.Which feature allows you to increase the security level of voicemail and faxes that are transferred via email by storing all the files on the local server?
A. Email Action Schema
B. Weblinks
C. Automatic Speech Recognition (ASR)
D. Speech Contacts
Answer: B
Explanation:
https://downloads.avaya.com/css/P8/documents/101052209
Reference:
http://www.esna.com/services/education/IX_Messaging_10_8/SCG/RH5_IXM_SCG/IXM_Server_Config_Security/IXM_Server_Config_Security.htm
The feature that allows for increased security of voicemail and faxes transferred via email by storing all files on the local server is known as Weblinks. This feature is part of Avaya's Unified Messaging solutions, where instead of sending the actual voicemail or fax file as an attachment, a weblink to the file stored on the local server is sent. This ensures that sensitive data does not leave the secure local server environment and is only accessible through a secure link.
Reference: The information is supported by Avaya's documentation on their messaging solutions, which details how Avaya Messaging integrates into enterprise telephony environments to provide Unified Messaging/voicemail. It can unify voicemail with email solutions, and works with either an Avaya provided storage solution or integration to existing email solutions12.

2.Which Avaya IXT™ Messaging admin feature supports not forwarding callers to their destination, even if the PIN is correct, when they are calling outside of scheduled times?
A. Out of office hours
B. PIN schedule
C. PIN
D. Caller ID / DNIS
Answer: B
Explanation:
The Avaya IXT™ Messaging admin feature that supports not forwarding callers to their destination, even if the PIN is correct, when they are calling outside of scheduled times is the PIN schedule. This feature allows administrators to set a schedule that determines when a PIN is valid for forwarding calls. If a caller attempts to forward a call outside of the designated times, the system will not forward the call, even if the correct PIN is entered.
Reference: The functionality of the PIN schedule feature is outlined in Avaya's official documentation and support resources, which provide guidance on how to configure and manage various features within the Avaya IXT™ Messaging system1.

3.Which three features does Avaya IX™ Messaging offer? (Choose
A. Linux operating system
B. PBX and Cloud Integration
C. H.323 integration
D. Fax, Speech, Transcription Services

E. JITC Security and Encryption
Answer: BDE
Explanation:
Avaya IX™ Messaging offers a range of features designed to enhance communication and collaboration within an enterprise environment.
The features include:
PBX and Cloud Integration: Avaya IX™ Messaging integrates with both PBX systems and cloud-based solutions, providing a seamless unified messaging experience across different platforms.
Fax, Speech, Transcription Services: The system supports fax services, automatic speech recognition, and transcription services, allowing users to receive faxes and transcribe voicemail messages into text, enhancing accessibility and convenience.
JITC Security and Encryption: Avaya IX™ Messaging is compliant with Joint Interoperability Test Command (JITC) standards, ensuring a high level of security and encryption for sensitive communications within military and government organizations.
Reference: The information provided is based on the features listed in the Avaya Messaging Support resources and my internal knowledge as of 2021. For the most current and detailed information, please refer to the official Avaya documentation and support resources.

4.Which statement about Avaya IX™ Messaging support of the legacy CallPilot Contact Center Integration features is true?
A. It requires a specific session manager to support the integration.
B. It requires a session manager in general to support the integration.
C. It can only be deployed with JITC.
D. There is no need for Session Manager.
Answer: B
Explanation:
Avaya IX™ Messaging supports legacy CallPilot Contact Center Integration features, ensuring business continuity for CallPilot/call center implementations. This includes features like “MLink,” “Access,” and “GiveIVR.” The integration of these features into Avaya IX™ Messaging does not require a specific session manager but does necessitate a session manager in general to support the integration. This allows for a seamless transition from CallPilot to Avaya IX™ Messaging, providing a secure, flexible, and scalable messaging platform that integrates with existing telephony environments.
Reference: The information is based on the details provided in the Cerium Networks article on migrating from Avaya CallPilot to IX Messaging1, which outlines the support for legacy CallPilot contact center integration features within Avaya IX™ Messaging.

5.Which three statements describes functions of Basic Unified (UM) via SMTP Forwarding (Choose three.)
A. The user is given a single view in their email client.
B. Avaya IX™ Messaging forwards received voice and fax messages to SMTP compliant email server.
C. All message types are stored on the Messaging server.
D. All message types are stored on the email server.
E. The user is given a multiple view in their email client.
Answer: ABD

Explanation:
Basic Unified Messaging (UM) via SMTP Forwarding in Avaya systems is designed to streamline communication by integrating different message types into a single interface.
A: The user is provided with a single view in their email client, which means that voice mails and faxes are forwarded to their email, allowing them to access all types of messages in one place.
B: Avaya IX™ Messaging forwards received voice and fax messages to an SMTP compliant email server. This process involves the use of SMTP to send messages to the user's email client.
D: All message types, once forwarded, are stored on the email server. This is because the messages are sent as emails, and the email server then becomes the repository for these messages.
Reference: The functions of Basic Unified Messaging via SMTP Forwarding are described in Avaya's documentation, which provides details on how Avaya Messaging integrates with email servers to forward voice and fax messages123.