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Q&A

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Title: Administering Avaya Aura

Communication Manager

Specialized

Version: V8.02

- 1. How is the Bridged Call Appearance feature typically used in a Manager/Assistant relationship?
- A. To allow the assistant to monitor the manager's call activity
- B. To enable the manager to override call handling rules
- C. To automatically redirect calls from the manager to the assistant
- D. To provide encrypted communication between the manager and assistant

Answer: A

- 2. Where is the Avaya Aura® Communication Manager typically deployed in an enterprise network?
- A. At the network perimeter
- B. Within the core network
- C. Exclusively in remote offices
- D. As a standalone system outside the network

Answer: B

- 3. What different types of logs are maintained in Communication Manager?
- A. Operational, security, and transactional logs
- B. Personal, confidential, and public logs
- C. Local, remote, and virtual logs
- D. Mandatory, optional, and unnecessary logs

Answer: A

- 4. What best practices are associated with managing different types of logs in Communication Manager?
- A. Regularly deleting logs to free up storage
- B. Analyzing logs daily to detect anomalies
- C. Keeping all logs indefinitely for compliance
- D. Encrypting logs to protect sensitive information

Answer: D

- 5. What functionality does the Avaya Aura® Communication Manager provide for contact centers?
- A. Web browsing capabilities
- B. Advanced call routing and queuing mechanisms
- C. Basic telephony services only
- D. Email management systems

Answer: B