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Q&A

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Exam : 33140X

**Title : Avaya Experience Portal
with POM Support**

Version : DEMO

1. Why is it necessary to perform a benchmark test before installing AEP 8.0?

- A. To determine the optimal server hardware configurations
- B. To ensure compatibility with existing network infrastructure
- C. To validate software dependencies
- D. To prepare the integration with third-party applications

Answer: A

2. What mechanisms are typically employed to authenticate users on the AEP web interface?

- A. PIN codes and passwords
- B. Biometrics and hardware tokens
- C. Passwords and security questions
- D. Passwords and multifactor authentication

Answer: D

3. Why is SMS configuration in AEP critical for campaign success?

- A. It ensures timely message delivery
- B. It helps in tracking user engagement
- C. It reduces the cost of messaging
- D. It increases the reach of campaigns

Answer: A

4. Which attributes differentiate the interactive AEP call flows from the non-interactive ones?

- A. The number of users involved
- B. The presence of automated response systems
- C. The use of voice recognition technology
- D. The need for manual intervention

Answer: D

5. What is the first step in troubleshooting intermittent connectivity issues in an Avaya Meetings Server environment?

- A. Resetting user passwords
- B. Checking firewall and router logs
- C. Updating client software
- D. Verifying physical network connections

Answer: B