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Q&A

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Title : Citrix Access Suite 4.0:

Analysis

Version: DEMO

1.Scenario: Your team will provide an assessment of a client's Access Suite environment, which will then be followed by the POC (Proof of Concept) and design phases. You met with the Active Directory Administrator twice. In these meetings, you learned that there are multiple OUs (Organizational Units) related to the Citrix servers and that different GPOs (Group Policy Objects) apply to each OU. You asked for more detailed information regarding how they have applied the OU structure and GPO, but it has not yet been provided. You have raised this issue several times to the customer project manager and even the project sponsor. This information is required for both the assessment and upcoming design. What should you do in response to this delay?

A. You should issue a risk memo to the Active Directory Administrator.

B. You should issue a risk memo to the project manager and project sponsor.

C. You should include this in the Issues section of the weekly project status report.

D.You should conclude the assessment portion of the project and indicate that the information was unavailable in all areas related to network traffic.

#### Correct:B

2.Scenario: Your consulting firm must provide an Access Strategy Assessment to a company based on one Presentation Server farm consisting of 15 servers. The company has instructed the team to review specific configurations related to printing and Terminal Services profiles to address user complaints. Finally, you are required to talk directly with several users who have been experiencing issues. In discussing the Statement of Work with the customer, approximately how much time should be allotted for the Access Strategy Assessment?

A.1 - 2 weeks

**B.3 - 4 weeks** 

C.2 - 3 business days

D.14 - 20 business days

### Correct:A

3.Scenario: After a meeting with the CIO from your client organization, you learn that they plan to expand their environmental consulting practice and double in size in the next two years. Six of their Presentation Servers are used to host a specific application that facilitates writing environmental management plans. This application is accessed by field consultants through Access Gateway Advanced Edition. Users report that they are generally satisfied with the current access strategy, although they occasionally experience connection issues to the file server that houses customer documentation. They plan on adding two or three additional modules of the application within the next few months. The CIO has asked you to review their current environment to determine how it can be optimized in order to support their plans. Based on the information provided, what is the primary objective of the client organization?

A.Growth

**B.Security** 

C.User connectivity

D.Application deployment

# **Correct:A**

4.Scenario: An enterprise deployed a Presentation Server farm which includes five servers. These servers were built manually using a documented process. They are planning to expand the environment by one to two servers per quarter and seek guidance from you regarding how they should facilitate the server build process. What should you recommend?

A. They should continue to use the manual process as it is suitable for the provided projections.

B.They should create a base server build based on the operating system, Citrix Presentation Server, and all applications using a scripting or cloning tool.

C.They should create a base server build based on the operating system using a scripting or cloning tool. Citrix Presentation Server and all applications should be deployed using Installation Manager.

D.They should create the base server build based on the operating system and Citrix Presentation Server using a scripting or cloning tool. All applications should be deployed using Installation Manager.

## Correct:D

5.Scenario: You have been asked to assess the Presentation Server environment at a corporation. As you learn more about the corporation, you find that inconsistencies abound within the environment, and as a result has led to user frustration and dissatisfaction. When questioning the administrator of the Presentation Server about the requirements for implementing changes, he states that he merely informs the other administrators verbally or by e-mail about major changes, such as a new application or server. Minor changes, such as configuration modifications, are commonly made as necessary. Which two recommendations would you make regarding the change control process? (Choose two.)

A.Only two administrators should be allowed to make changes.

B.Administrators should be allowed to make changes only after informing the other administrators.

C.Administrators should be allowed to make changes only after having tested the change thoroughly.

D.Administrators should be allowed to make changes only when following a fully documented process.

## Correct:C D

6.Scenario: A construction company has deployed a Presentation Server farm consisting of four servers. Because of a recent virus attack, they installed Terminal Services-certified anti-virus software on the Presentation Servers. The anti-virus software that they use has the required features; it checks continuously for updated patterns and scans all incoming and outgoing files. As a result, the company found that the number of users per server dropped. In order to use the anti-virus software effectively and increase the number of users per server, which two configuration changes should the company implement? (Choose two.)

A.Incoming files should be scanned at all times.

B.Outgoing files should be scanned at all times.

C.Incoming files should be scanned during business hours.

D.Outgoing files should be scanned during business hours.

E.Incoming files should be scanned during non-business hours.

F.Outgoing files should be scanned during non-business hours.

# **Correct: A F**

7.Scenario: A company has engaged your team to review their Citrix Access Suite deployment with a focus on their security environment. Their Security Manager has advised the Citrix Administrators that corporate security must be tightened because of a recent leak of corporate information. Based on discussions and observations, you learned that: Physical security within the data center is based on card access that is limited to specific individuals. Administrators use the RDP protocol to remotely access servers. Users cannot access any resources using RDP. Web Interface servers and Presentation Servers are located behind the internal firewall. Access Gateway devices are located in the DMZ. Two-factor authentication is required for Access Gateway connections. Pass-through authentication is enabled for users. Based on these data

# points, what should you recommend to this company?

A.Pass-through authentication should be disabled.

B.Administrators should be prohibited from using RDP protocol as well.

C.Place an additional Web Interface server in the DMZ for external users only.

D.Two-factor authentication should be disabled for users and a single sign-on solution should be implemented.

#### Correct:A

8.Scenario: A company currently has no policy in place to deactivate dismissed users accounts. Users in this environment have also maintained the same password for the past three (3) years. The company has been victimized on numerous occasions by criminals and ex-employees who use their passwords and the passwords of others to steal corporate information and trade it to outsiders. The IT Manager wants to immediately change every user password, implement identity verification questions for password security, enforce the change of passwords every 45 days and allow passwords to be reused once every 36 months. Based on the assessment of the current environment, which two recommendations would you give to the company as a means of optimizing their Password Manager environment? (Choose two.)

A.Implement self-service password reset and set it to 45 days.

B.Implement password policies for password expiration settings.

C.Implement identity verification questions to ensure password security.

D.Implement a complex password policy requiring users to use varying characters and numbers.

#### Correct:B C

9.Scenario: A hospital has Password Manager 4.1 configured for use with four published applications in its Presentation Server 4.0 farm. As a result of an expansion, which included the acquisition of other hospitals, the company has added several new applications to enhance the productivity of their employees. The number of applications that require users to authenticate has increased by 100%. These users also have no means of changing/resetting their own passwords. Requirement: The IT Manager wants to meet these requirements: Applications that require authentication should be configured so that users can save their credentials and avoid the extra time spent entering them every time in order to use the same applications. Helpdesk load must be kept at a reduced level by enabling users with capabilities to change their own primary passwords. Users will have to change their passwords every eight weeks. Passwords will have to be a minimum of eight characters and contain at least one numeric character. Based on the current setup of their environment, which three recommendations would you make to the CIO as a better means of optimizing Password Manager? (Choose three.)

A.Implement an Active Directory central store to allow pass-through authentication.

B.Implement Password Manager Account Self-Services to allow users to change their own primary passwords.

C.Implement a Presentation Server policy to allow pass-through authentication to Presentation Server published applications.

D.Implement a Password Manager policy in order to ensure that users' passwords are changed according to the requirements.

E.Implement a Password Manager policy for applications that require credentials so that users' passwords are stored after they authenticate for the first time.

## Correct:B D E

10.Scenario: A marketing firm has Access Gateway Advanced Edition implemented as the single point of entry into its Citrix farm. A federal auditing team fined the firm for not complying with security requirements to protect customers' privacy. A partner of this firm, in charge of their billing and collection, was discovered printing personal data belonging to the firm's customers. This partner needs access to the database to bill customers but has apparently been using the data for improper purposes. To resolve the issue, the state auditing team and the marketing firm reached an agreement stating that policies should be implemented that would prohibit external users from printing certain information. Based on the stated requirement, which two recommendations should you provide to the IT Manager? (Choose two.)

A.Implement access to the database application as a file share, but deny the partners.

B.Implement Presentation Server policies that prevent printing, clipboard mapping and drive mapping.

C.Implement access to the database application as a web resource with File Type Association for external users.

D.Implement access to the database application as a network resource with the No Print action control for the resource.

E.Implement access to the database application as a network resource with the Live Edit action control for external users.

Correct:B C