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## Q&A

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**Exam** : **000-751**

**Title** : retail solutions technical  
specialist

**Version** : DEMO

**1.A retailer has requested an integrated POS solution which needs to include a printer, 2-sided display, 50-key keyboard, credit card reader, and a handheld scanner. The solution team is recommending a 4694-247. Which of the following best describes the feasibility of this solution?**

- A.The 4694-247 will meet the customer's requirements.
- B.The 4694-247 does not have enough I/O ports for this solution.
- C.The 4694-247 base unit will not integrate with a cash drawer. D The 4694-247 will require a Y-cable to support the two-sided display.

**Correct:A**

**2.Which of the following are attributes of the 4690 OS architecture for thin clients?**

- A.All processing takes place on the POS controller.
- B.Clients can boot off local media or via Remote Program Load.
- C.The POS client OS boots locally, while the application loads from the POS controller.
- D.Both OS and application are loaded from the POS controller.
- E.Processing takes place on the POS client, and data is retained on the POS controller.
- F.Thin clients are only supported over ethernet.

**Correct:D E**

**3.Which of the following approaches is best when installing a new 4690 system in multiple stores?**

- A.Send the installation files down from the host.
- B.Install software via diskettes at the store.
- C.Preinstall software at a central site.
- D.Install software via ROP from the host.

**Correct:C**

**4.There is a fix available for a customer 4690 environment. The customer has tested and validated the fix and wants to roll it out to 100 stores in the chain via Wide Area Network. Which of the following is the recommended method of implementing the fix throughout the chain?**

- A.Remote Operator
- B.Install.BAT process
- C.Store Loop Adapter
- D.Remote ASM process
- E.FTP the file to each store

**Correct:D**

**5.A Retail Technical Specialist is setting up a 4694-247 for a 4690 OS demonstration. During startup, the 4694 gets stuck at U005. Which of the following is the most appropriate action to take?**

- A.Check the terminal device group.
- B.Run the Clear 4694 NVRAM Utility.
- C.Make sure all of the peripherals are plugged in securely.
- D.Verify LAN or loop connection is sound.

**Correct:B**

**6.A Retail Technical Specialist has been asked to perform a demonstration of a 4690 POS system with dual controllers. He does not have access to an ISP or host. Which of the following functions will he be unable to demonstrate?**

- A.Terminal Offline Feature
- B.3270 Emulation
- C.Credit Tender

D.Telnet

**Correct:B**

**7.When configuring a 4690 system to support multiple concurrent telnet sessions, which of the following is necessary?**

- A.Define the telnet background application in controller configuration.
- B.Ensure enough serial line definitions are added in controller configuration.
- C.Add multiple auxiliary consoles in controller configuration.
- D.Configure VT100 emulation using controller configuration.
- E.Replace the standard telnet server entry in the INETD data file with the enhanced telnet server entry.

**Correct:C E**

**8.In addition to recreate steps, what other piece of information is required to recreate an application error?**

- A.ROP number
- B.Terminal dump
- C.Store/terminal options
- D.TCC trace
- E.Serial number

**Correct:C**

**9.During a demonstration, the retailer asks if adding memory to the 4690 controller will increase transaction speed. Which of the following best answers this question?**

- A.Adding memory will reduce caching and improve performance.
- B.Adding memory will not improve transaction speed.
- C.Adding memory will increase caching and improve performance.
- D.Adding memory will increase the number of transactions that can be processed concurrently.

**Correct:B**

**10.eyed file record insertion performance warning?can be caused by which of the following problems?**

- A.File is almost full.
- B.Disk fragmentation
- C.Poor record distribution
- D.File corruption
- E.Disk is full.
- F.Missing records

**Correct:A C**

**11.A retailer wants to convert their SDLC Credit Authorization in an existing token-ring store to Frame Relay TCP/IP Credit Authorization as part of their conversion from 4690 V2 to 4690 V3. Which of the following is a valid concern with this migration?**

- A.Changing MCF to ethernet
- B.Obtaining TCP/IP licenses for the controllers
- C.Coordination of the change with the Credit Authorization provider
- D.Changing TCC to ethernet
- E.The need to increase terminal memory

**Correct:C**

**12.Which of the following are preferred methods of piloting new terminal functionality in a store**

**environment?**

- A. Select a store and reload all terminals with the new terminal application.
- B. Install the terminal application in selected terminals.
- C. Stop the controller and reload to activate the new changes.
- D. Install new function in the backup controller and take the primary controller off-line.

**Correct: A B**

**13. A supermarket has an average of 30 items per transaction. Which of the following will give the best performance boost to customer checkout speed?**

- A. Migrate to 360 degree scanners
- B. Upgrade to a faster terminal
- C. Switch to 100 Mbps ethernet
- D. Implement self-scan lanes

**Correct: A**

**14. Which of the following is the most accurate estimate of the size of a file with 508 byte record length, 12 byte key length, and space for 10,000 records?**

- A. 500 KB
- B. 1.2 MB
- C. 5 MB
- D. 10 MB
- E. 50 MB

**Correct: C**

**15. Which of the following will allow remote monitoring of 4690 events across an enterprise and automation of a 4690 process based on the occurrence of one, or a sequence, of these events?**

- A. Advanced Data Communications for Stores (ADCS)
- B. Tivoli Point-of-Sale Manager
- C. Remote Operator
- D. Retail Connectivity Option (RCO)

**Correct: B**

**16. The output of a Solutions Assurance Review (SAR) of the store implementation project plan is critical for which of the following reasons?**

- A. Provides answers to outstanding questions
- B. Contains a list of risks and exposures
- C. Determines the final cost of the solution
- D. Determines the conditions of satisfaction
- E. Finalizes technical aspects of the design

**Correct: B**

**17. A retail customer headquarters wants to retrieve reports hourly from their stores. Which of the following is most relevant to determine if this is possible?**

- A. LAN speed within the store
- B. Type of database being used to store data
- C. Average transactions per hour
- D. Size of the file(s) being transferred to the home office

**Correct: D**

**18. Which of the following directories contains store-critical files that change daily?**

- A.ADX\_UPGM
- B.ADX\_SPGM
- C.ADX\_SBUL
- D.ADX\_IMNT
- E.ADX\_IDT1

**Correct:E**

**19.After controller configurations are activated, when do controller configuration changes take effect in a Multiple Controller environment?**

- A.When controller configuration changes are distributed
- B.When each controller is re-IPL
- C.When the Terminal LAN is IPL
- D.When host communications are established

**Correct:B**

**20.Which of the following would be appropriate to demonstrate a solution for software version control on a 4690 system?**

- A.Tivoli POS Manager
- B.ASM
- C.RCO
- D.DDM

**Correct:B**