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## Q&A

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**Exam** : **PK0-002**

**Title** : IT Project+ Certification  
(2003 Objectives)

**Version** : DEMO

**1.The last deliverable at the Close Out meeting is:**

- A.source code.
- B.passwords.
- C.lessons learned.
- D.test results.

**Correct:C**

**2.Acceptance of deliverables to multiple locations requires which type of sign off?**

- A.Design Acceptance
- B.Code Acceptance
- C.Module Acceptance
- D.Site Acceptance

**Correct:D**

**3.Who is responsible for authorizing closure of the project?**

- A.Project Manager
- B.Stakeholder
- C.Customer
- D.Executive Sponsor

**Correct:D**

**4.Why is it important to have a final meeting on a project that has been cancelled?**

- A.Document lessons learned
- B.Assign responsibility
- C.Close budget
- D.Begin new project

**Correct:A**

**5.Team member listing, scheduled tasks, and risk identification are part of the:**

- A.project plan.
- B.project charter.
- C.communication plan.
- D.WBS (Work Breakdown Structure).

**Correct:A**

**6.What is the role of the line manager in a project plan?**

- A.Provide resources to a project
- B.Request requirements changes
- C.Resolve team conflicts
- D.Control the project budget

**Correct:A**

**7.If the organizational spending plan has allocated \$100,000 for a project, and the high level budget estimate for that project is \$200,000; which of the following is accurate?**

- A.The high level budget estimates are inaccurate
- B.The organizational spending plan is inaccurate
- C.The budget is not aligned with the spending plan of the organization
- D.The detailed bottom up budget will need to be adjusted

**Correct:C**

**8.The project sponsor wants the project manager to develop and implement Quality Management**

**techniques to ensure a smooth project transition to the deployment phase. What is an appropriate Quality Management technique to implement?**

- A.Evaluate phase exit milestones using sufficiency criteria
- B.Flexible entry and exit criteria to minimize schedule delays
- C.Quality measures reported only to the project steering committee
- D.Many work teams with few members to maximize the number of deliverable hand-offs

**Correct:A**

**9.Which factor has the greatest impact on the estimated per unit labor cost for a project?**

- A.Historical information
- B.Use of outside vendors
- C.Change control processes
- D.Human resource skill level requirements

**Correct:D**

**10.Which is the MOST effective method for generating support for your project plan?**

- A.Requiring stakeholders to sign-off on project plan components
- B.Requesting input from all stakeholders during the planning process
- C.Providing an open line of communication regarding the project
- D.Clearly illustrating how the project relates to the company's objectives

**Correct:B**

**11.Which of the following techniques is used for tracking the project risks?**

- A.Probability-Impact matrix
- B.Pareto chart
- C.R-Chart
- D.PERT (Program Evaluation and Review Technique) analysis

**Correct:A**

**12.As a rule of thumb for QA (Quality Assurance) activities, how many hours of downstream QA (Quality Assurance) costs are saved for each hour spent on technical reviews early in the project?**

- A.Up to 5
- B.Up to 10
- C.Up to 15
- D.Up to 20

**Correct:B**

**13.The SOW (Statement of Work) is another name for the:**

- A.WBS (Work Breakdown Structure).
- B.cost benefit analysis.
- C.requirements specifications.
- D.narrative description of the work to be accomplished.

**Correct:D**

**14.What is a reason for reviewing the user requirements document with the client?**

- A.To gain the client's acceptance of the detailed design
- B.To verify mutual understanding of project resources
- C.To verify mutual understanding of the detailed project plan
- D.To verify mutual understanding of targeted product performance
- E.To verify mutual understanding of the tests that will be done after the product is completed

**Correct:D**

**15. Within Information Technology projects, communications between the project manager and the project team members should take place:**

- A. by written and oral communication.
- B. via a weekly status report.
- C. through the formal chain of command.
- D. with approved template forms.

**Correct:A**

**16. What is the MOST accurate way to determine a project's duration before execution?**

- A. The project manager performs all estimates
- B. Incorporate each individual worker's estimates
- C. Acquire expert estimates
- D. There is no way to determine the duration

**Correct:B**

**17. The project manager is developing a project schedule. The project manager negotiated with all the execution organizations, and the task times are as short as possible. After manipulating the schedule, the project completion date is still beyond the date requested by the business owners of the project. The project manager believes that the content agreed on for the project is appropriate, and concludes that this schedule should be taken to the business owners and renegotiated. Which one of the following tools will help the project manager justify the revised schedule?**

- A. Data flow model
- B. The project critical path
- C. Resource loading chart
- D. WBS (Work Breakdown Structure)

**Correct:B**

**18. Why does a project manager need an executive sponsor?**

- A. To keep the project team focused on its work
- B. To provide behind-the-scenes assistance with organizational commitment and support
- C. To sign-off on user requirements
- D. To negotiate contracts with outside vendors

**Correct:B**

**19. Click the Exhibit button for instructions on how to answer a Drag and Drop question. Click the Task button. Which two task characteristics affect the estimated effort for human resources? (Select TWO)**

Which two task characteristics affect the estimated effort for human resources?  
(Choose two.)

place here

place here

**Possible Answers**

task cost

task scope

task complexity

sequence in critical path

predecessors and successors

**Correct:**

**Green choice2---->Yellow Choice1**

**Green choice4---->Yellow Choice2**

**20.Team selection is not just a function of finding someone whos a technical or administrative expert. What will a project sponsor leading a high visibility project look for in a project manager?**

- A.Developing key personnel
- B.Leding technical specialists
- C.Interfacing with customers / sponsors
- D.Analyzing skills

**Correct:C**