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## Q&A

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**Exam** : **M2020-618**

**Title** : IBM Business Analytics  
Midmarket Foundational  
Sales Mastery Test v2

**Version** : DEMO

1.Which pain point can IBM Midmarket solutions help overcome?

- A. The customer is struggling with complex territory to account alignment processes
- B. The customer needs to implement and manage group HR policy across multiple companies
- C. The customer has difficulty managing patient records and archiving historical data
- D. The customer needs an analytic solution that communicates information across the enterprise

**Answer: D**

2.During a conversation with the Sales Director, you try to uncover areas where your solution could add value in his department. Which question would you ask?

- A. Are you able to identify which promotional periods or campaigns were the most productive in converting leads?
- B. How do you communicate financial plans and forecasts to other groups in the company such as operations or research and development?
- C. How much time do you spend manually aggregating and managing budgets rather than working on strategic initiatives?
- D. What happens when you need to combine information from multiple data sources to produce business reports?

**Answer: C**

3.Where can you find specific Business Analytics Midmarket customer success stories?

- A. AnalyticsZone.com website
- B. Customer Reference Database
- C. DeveloperWorks
- D. IBM.com Website

**Answer: D**

4.An existing IBM Cognos Express Performance Management customer needs self service reporting, visualization capabilities in the form of reports and dashboards to drive decision making. Which solution would provide those capabilities?

- A. IBM Cognos Express Business Intelligence
- B. IBM Cognos Insight
- C. IBM Cognos Disclosure Management Express
- D. IBM SPSS Modeler

**Answer: A**

**Explanation:**<https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=0CC0QFjAA&url=http%3A%2F%2Fwww.csiltd.co.uk%2Flibrary%2Fdownload%2Fdatasheet-cognosexpress%2F&ei=n3ZXVNvvMeiHsQT6o4CYCg&usg=AFQjCNGuzRg62g7L9OPIfH9z4aErrNF2yA&sig2=3clECokn5rZdqMDytsFKsQ&bvm=bv.78677474,d.cWc>

5.How many IBM sales stages are there?

- A. There are 6 (six) stages but in GPP they are considered to be 3 (three) stages
- B. There are 11 (eleven) stages but in GPP they are considered to be 6 (six) stages
- C. There are 9 (nine) stages but in GPP they are considered to be 4 (four) stages
- D. There are 11 (eleven) stages but in GPP they are considered to be 5 (five) stages

**Answer:** A

**Explanation:** [http://www-05.ibm.com/pt/clientcenter/gpp\\_presentation\\_V15.pdf](http://www-05.ibm.com/pt/clientcenter/gpp_presentation_V15.pdf)