# *PassTest*

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# *Q&A*

**Exam**    :    **HP3-031**

**Title**    :    HP LaserJet 3000 and 3380/90 AIO series

**Version**    :    Demo

1.What three areas of the scanning mechanism have been improved to result in faster scan speed?
A. firmware, software, and hardware
B. power save mode, wake-up time, and formatter
C. firmware, HP LaserJet scan software, and scanner bulb warm up time
D. scanner head start position, scanner bulb warm-up time, and firmware
Answer: A

2.What allows remote status and diagnostics of HP LaserJet 3055 for multiple users?
A. Toolbox FX
B. Embedded Web Server
C. Printer Driver
D. Send Fax Utility
Answer: A

3.How should you install an HP LaserJet 3015, 3020, 3030, and 3380 all-in-one device self-tapping screw?
A. First turn the screw counterclockwise to align it with the existing threads. Then turn it clockwise to tighten.
B. Use a flathead screwdriver to tighten the screw until it is flush against the side of the all-in-one device.
C. Use a #2 Philips head screwdriver to tighten the screw as tightly as you can, Over-tightening of this type of screw is impossible.
D. Use aTorx head screwdriver to tighten the screw as tightly as you can. Over-tightening of this type of screw is impossible.
Answer: A

4.When should a customer run the scrubber?
A. only with a failed software-first installation
B. only with a failed hardware-first installation
C. for either a failed software-first or hardware-first installation
D. never, for use by authorized personnel only
Answer: B

5.A customer calls because he has been unable to install the software for this all-in-one device. He is running Windows 2000 as a client.
What do you tell the customer?
A. The all-in-one device does not support Windows 2000.
B. The all-one-device supports only Windows 2000 Server.
C. The all-in-one device must be installed by a member of an IT department.
D. The person installing the all-in-one device must have administrative privileges to install the software.
Answer: D