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# Q&A

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**Exam** : **C9560-658**

**Title** : Fundamentals of Applying  
SmartCloud Application  
Performance Management  
Solutions V1

**Version** : Demo

1. A customer explains that they frequently experience slow downs that cause end users to call in to the service center and complain about the application. They explain that they have a Web server farm, several clustered application servers, and some back-end databases which support the application. Which question will determine if they are a good match for an IBM SmartCloud Application Performance Management solution?

- A. Which e-mail system is used?
- B. Does the service center use a ticketing system?
- C. Is there a chart or drawing that shows the transactional flow of the application with the vendor types and versions?
- D. What is the most common slow down that end users have experienced, and is it mostly located in the main office or in a remote office?

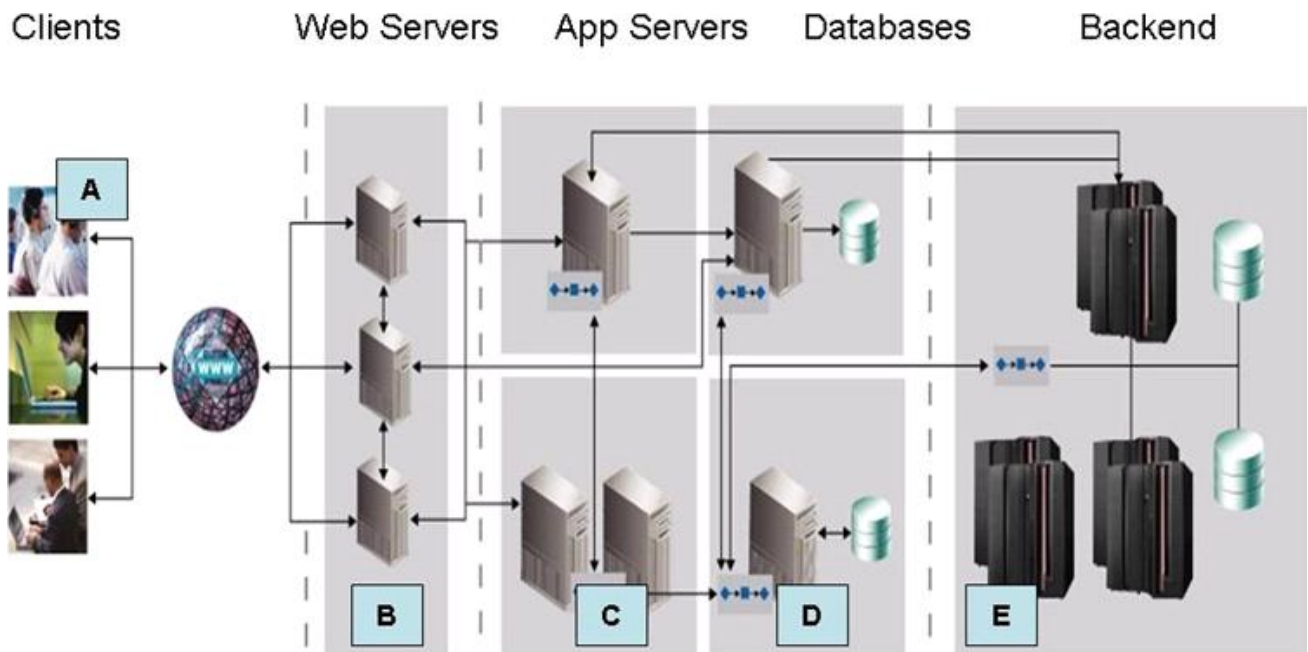
**Answer: D**

2. Which feature in IBM Tivoli Monitoring meets a customer's need to monitor a server's disk space and receive an alert in the dashboard if the free disk space is lower than 5%?

- A. Policies
- B. Situations
- C. Alert Rules
- D. Evaluation Rules

**Answer: A**

3. See the Exhibit below.



Where should IBM Tivoli Composite Application Manager for SOA agents/data collectors be installed/configured?

- A. on CICS in E
- B. on the WebSphere Application Server in C
- C. on the WebSphere Application/Process Server in C
- D. on WebSphere Application/Process Server in C and CICS in E

**Answer: B**

4. One benefit of the IBM SmartCloud Application Performance Management User Interface (UI) is that it greatly improves the usability and time-to-value by providing which capability?

- A. a stand alone UI
- B. read-only templates
- C. predefined dashboards
- D. replacing other monitoring-related UIs

**Answer: A**

**Explanation:**

Reference: [http://www-](http://www-01.ibm.com/support/knowledgecenter/SSATHD_7.7.0/com.ibm.apm.doc_77/apm_docs/apm76_IDG_entry/c_apm_ui.html)

[01.ibm.com/support/knowledgecenter/SSATHD\\_7.7.0/com.ibm.apm.doc\\_77/apm\\_docs/apm76\\_IDG\\_entry/c\\_apm\\_ui.html](http://www-01.ibm.com/support/knowledgecenter/SSATHD_7.7.0/com.ibm.apm.doc_77/apm_docs/apm76_IDG_entry/c_apm_ui.html)

5. Which tool generates alarms based on the thresholds established by integration with other tools?

- A. IBM Tivoli Monitoring
- B. Tivoli Common Reporting
- C. IBM Tivoli Netcool Manager
- D. IBM Tivoli Configuration Manager

**Answer: C**