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## Q&A

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**Exam** : **BPM-001**

**Title** : Business Process Manager  
(BPM)

**Version** : DEMO

1.Six Sigma strives to have a process operate at 99% efficiency.

- A. True
- B. False

**Answer: B**

2.Business activity monitoring is a method to measure the health and performance of your process.

- A. True
- B. False

**Answer: A**

3.Why is it important to manage an organization's processes?

- A. To increase productivity
- B. To decrease costs
- C. To increase efficiency
- D. All of the above
- E. None of the above

**Answer: D**

4.Business process management (BPM) is a variety of tools and techniques used to support and manage the design, implementation, and improvement of operational procedures within an organization.

- A. True
- B. False

**Answer: A**

5.As long as you have a vision of where your company should be, you will be successful. Sharing this vision is not important.

- A. True
- B. False

**Answer: B**